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Dear Examiner Vincent,

Thank you for our conversation last week. You had asked me to provide specific sections for Examiner Tran and you to focus on in preparation for an interview. If we can discuss Appl. No. 10/748970, and the Bullwinkel reference in relation to the section designated below, I can get you a better response for your examination.

Please let me know if you have any questions. I look forward to speaking with you.

Sincerely,

Shawn Diedrich, Reg. No. 58,176
Snell & Wilmer L.L.P.
602.382.6577 (office)

Agenda

- I. Discuss differences between Bullwinkel reference and present invention (focus on 10/748970).
 - A. Compare summary of inventions - Bullwinkel discusses record and playback of software application steps. The present invention is directed towards the capture of business processes.
- II. Discuss possible claim language (focus on § 102 rejection; Claim 1)
 - A. Will amending to "business process" be sufficient?
 - B. Capture mechanisms are different
 1. linear and non-linear, software and manual
 - a. Bullwinkel-linear only (see col. 4 line 53 - col. 5 line 56)
 - C. Cataloging process
 1. Bullwinkel merely labels recorded actions. Present invention catalogs a user's action within an overall business process. (see page 15 of specification).
 - D. Exemplary modeling process (see Figure 8, page 21 & see page 27). Since modeling is defined in specification, what are suggestions to improve upon that language?